



SMALL GROUP NEW BUSINESS	
George Tsitouris, Sales Manager (gxtsitouris@cvty.com) <i>Broker Relations, New Business Prospects, Quoting</i>	Cell: 305-206-0823 Office: 305-222-3113
Anna Schmidt, Sales Operations Manager (axschmidt@cvty.com) <i>New Business Implementation</i>	Office: 954-858-3633

SMALL GROUP EXISTING BUSINESS	
Sandra Lozada, Service Manager (srlozada@cvty.com) <i>Account Management, Renewals</i>	Office: 954-375-1571 <i>New Cell: 954-547-1869</i>

BROKER COMMISSIONS HOTLINE	
(888) 823-4515	

MEMBER SERVICES	
Customer Service	866-VISTA-FL / 866-847-8235
Pharmacy Services	866-VISTA-Rx/ 866-847-8279
Interactive Voice Response (IVR)	866-847-8235
Internet Services	www.vistahealthplan.com

ENROLLMENT AND BILLING SERVICES	
Enrollment Inquiries <i>New Fax eff 01/2010</i> E-mail Forms	877-447-0329 877-548-7647 VistaEnrollment@cvty.com
Premium Billing Inquiries <i>New Fax eff 01/2010</i>	877-274-7919 877-577-9421

ADDITIONAL SERVICES	
Ceridian - Federal Cobra (20+ employees)	(800) 488-8757
Ceridian - State Cobra (<20 employees)	(888) 814-5844
Fax	(727) 865-3649
Vision -Primary Plus	(800) 393-2873
Dental - CompBenefits	(800) 848-3480
Complimentary Alternative Medicine - American Whole Health	(800) 274-7526
VISTA Fitness and Wellness Program -Axia Health Management	(877) 438-0416
Mental Health Services - Psych/Care, Inc.	(800) 221-5487



MAILING ADDRESSES	
Premium Payments: P.O. Box 30741 Tampa, Florida 33630-3741	Claims: P.O. Box 45-9011 Sunrise, Florida 33345
Sunrise Office: 1340 Concord Terrace Sunrise, FL 33323 Account Management Mailstop: SR1255	Miami Office : 760 NW 107 Avenue Suite 400 Miami, FL 33172